BIPIN WANCHOO

AGILE PROJECT MANAGER

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PROFESSIONAL PROFILE

An accomplished, results-oriented Agile Project Manager with 12+ years in the financial services sector, including 6 years in the banking domain. Highly regarded for managing complex projects that meet demanding time restraints and exceed all expectations for high-profile companies like Capgemini and Accenture. Out-of-the-box thinker who champions innovative solutions that integrate best practices, drive continuous improvement, and mitigate project risks. Proven track record of guiding full project lifecycles, including scoping, planning, execution, close-out, and more. Recognized for superb communication skills, with the capacity to lead and mentor diverse individuals while building productive, professional relationships.

CORE COMPETENCIES

- IT Infrastructure Optimization
- Agile Project Management
- Stakeholder Engagement
- Coaching and Mentoring

- Incident Management
- Change Management
- Budget Management
- Time Management

- Risk Management
- Defect Resolution
- Team Leadership
- CI/CD Pipelines

WORK EXPERIENCE

CAREER BREAK, JULY 2024 TO PRESENT

CAPGEMINI, PUNE, MAHARASHTRA, JULY 2018 TO JULY 2024
MANAGER, APRIL 2022 TO JULY 2024

- Charted successful course of directing the successful execution of 10 mid-sized projects ($300K–$500K) for a UK client, leveraging Agile (Scrum) and Waterfall methodologies to deliver on regulatory compliance, strategic business initiatives, and technological transformation objectives.
- Directed the successful delivery of a cloud migration project and moved 40 APIs from on-premises systems to GCP.
- Managed end-to-end project lifecycles, from initiation through closure, ensuring alignment with organizational goals and timelines.
- Conducted risk assessments and developed mitigation plans to effectively reduce issues and delays.
- Designed and operationalized change management frameworks, ensuring seamless transitions and delivering Tier 0 services with zero production defects.
- Leveraged reporting tools and metrics to monitor project health, maintain transparency, and support executive data-driven decision-making.

KEY ACHIEVEMENTS

- Increased team productivity by 5% per sprint by refining sprint planning, enhancing backlog grooming processes, and coaching teams on Agile best practices and mindset.
- Spearheaded resource optimization initiatives across multiple Agile teams, effectively employing meticulous resource allocation and waste minimization techniques to reduce annual costs by $100K.
- Improved stakeholder satisfaction scores from 5 to 9 within one year through the implementation of a stakeholder engagement strategy, proactive communication approach, and structured feedback loops.

SENIOR CONSULTANT, OCTOBER 2019 TO MARCH 2022

- Orchestrated over 70 high-quality releases, maintaining a defect rate under 0.5% and ensuring minimal service disruptions while ensuring the client attained regulatory service availability mandates.
- Coordinated cross-functional teams to streamline the release process, resulting in improved efficiency and timely project delivery.
- Partnered with stakeholders to gather and analyze requirements before translating them into actionable technical deliverables.
- Authored technical and operational documentation to streamline knowledge transfer and reduce onboarding times for new team members.

KEY ACHIEVEMENTS

- Pioneered the adoption of Jenkins-based CI/CD pipelines to transition from manual to automated deployments; cut deployment times by 50% and achieved near-zero manual errors.
- Projected infrastructure capacity requirements, enabling dynamic scaling to meet performance SLAs and reducing annual infrastructure costs by £30K.

- Implemented Splunk and AppDynamics monitoring solutions integrated with Xmatters for incident management, reducing MTTD to under 10 minutes and MTTR to under 2 hours.

CONSULTANT, AUGUST 2018 TO SEPTEMBER 2019
- Participated in Change Advisory Board (CAB) meetings to contribute to release planning as well as ensure timely approval and execution of change requests.
- Enhanced deliverable quality by implementing code quality and security management tools (Sonar, Checkmarx, NexusIQ) to resolve over 10,000 code quality and security issues across various projects.
- Drove incident recovery efforts for production outages, issues, and incidents by coordinating with cross-functional teams to ensure issues were resolved within SLAs, reducing MTTR to achieve client regulatory mandates.
- Conducted root cause analyses on recurring incidents to provide actionable recommendations to reduce future outages.
- Facilitated code reviews and recommended improvements to contribute to a noticeable reduction in post-release defects.

ACCENTURE, JUNE 2012 TO JULY 2018

TEAM LEAD, NOVEMBER 2017 TO JULY 2018
- Guided a production delivery team in executing over 30 major and minor releases, consistently maintaining a defect rate below 0.5% and surpassing quality benchmarks; delivered over 300 user stories in four months with only one production defect.
- Engineered and deployed Jenkins-based CI/CD pipelines with integrated security tools (e.g., Sonar) to automate deployments, cut deployment times, and eliminate manual errors to ensure operational efficiency.
- Conceptualized and implemented a branching strategy for release management, enabling parallel development workflows that streamlined the release cycle and improved time-to-market.

SOFTWARE ENGINEER, JUNE 2012 TO OCTOBER 2017
- Played a key role in release management activities by providing actionable recommendations to enhance process efficiency and reliability.
- Executed manual code merging for complex releases, maintaining a defect rate below 1% and ensuring seamless integration and deployment.
- Orchestrated a successful migration from SVN to Git, transitioning the project to a decentralized version control system that improved collaboration and version tracking.
- Contributed to development and manual testing efforts, supporting the delivery of high-quality software that consistently met project goals and deadlines.

EDUCATION

EXECUTIVE MASTER OF BUSINESS ADMINISTRATION (E.M.B.A.) IN BUSINESS DATA ANALYTICS, 2021
Narsee Monjee Institute of Management Studies (NMIMS), Mumbai, Maharashtra

BACHELOR OF ENGINEERING (B.ENG.) IN ELECTRONICS AND TELECOMMUNICATION, 2012
Vivekanand Education Society's Institute of Technology (VESIT), Mumbai, Maharashtra

CERTIFICATIONS AND TRAINING
- Project Management Professional (PMP)
- SAFe 6 Agilist
- Certified Scrum Master
- Certified Product Owner

ADDITIONAL INFORMATION

Technical Proficiencies: Jira, Confluence, Trello